

Dear Patient

Update # 1

Concept Fertility Centre's COVID-19 Management Plan that was communicated on the 3rd February 2022 comes into effect on Monday 14th February 2022.

I personally would like to thank those of you who have provided valuable feedback. We understand that our decision to only treat vaccinated patients has been met in some cases with disappointment, frustration and anger but please understand that this decision was not made lightly. It has been tough.

Concept has had to align with the decisions made by the Fertility Specialists that refer all patients to our service as they have made the decision that they will no longer treat unvaccinated patients due to greater risk of harm were a pregnant woman to contract COVID-19. This is based on evidence provided by their organisational body, the Royal Australian and New Zealand College of Obstetricians and Gynaecologists (RANZCOG). Concept supports this decision. Our priorities remain the same, which is to ensure the continued safety and wellbeing of our staff, patients and future children.

In preparation for next week we have made some very minor amendments to our FAQ's, namely with regard to medical exemptions and sperm samples. I encourage you to read this document thoroughly so the manner in which the clinic will be managed from Monday next week is fully understood. We will be doing our best to keep you, our patients, moving through the clinic as quickly and as safely as possible. We appreciate your patience and understanding during these difficult times.

Please continue to feedback to us through the feedback@conceptfertility.com.au email, which also serves as the contact address if you wish to be added to the email list

Keep safe, be safe.

Jen Chambers
Director of Nursing/General Manager